

Code of Conduct for Building Services

Public Notice

Temiskaming Municipal Services Association (TMSA)

The Building Department for our municipality is managed through a partnership with the Temiskaming Municipal Services Association (TMSA). To ensure the highest level of trust and safety in our community, the Chief Building Official (CBO) operates under a formal Code of Conduct.

Our Commitment to You

When you apply for a building permit or request an inspection, you can expect our building services to be delivered based on these four core values:

- **Fairness:** Every application is treated equally. We apply the rules of the Ontario Building Code consistently, regardless of who the builder or homeowner is.
- **Independence:** The CBO makes decisions based strictly on the law and technical safety standards. These decisions are made independently of any outside or political influence.
- **Integrity:** Our staff acts with honesty and professionalism. We aim to protect the safety of the public and the integrity of the buildings in our region.
- **Objectivity:** Decisions are based on facts and the requirements of the Building Code Act.

A Unique Partnership

While the CBO is an employee of the TMSA (a not-for-profit association), they are directly appointed by our Municipal Council. This means they are legally responsible to our municipality to ensure all construction meets provincial safety standards.

Accountability

We take all concerns regarding professional conduct seriously. The Building Code Act requires a formal process for handling complaints about the conduct of building officials:

- If a member of the public believes there has been a breach of this Code, they should contact the Chief Administrative Officer (CAO) of the municipality where the work is located.
- The CAO will then bring the matter to the TMSA Board.
- The TMSA Board will formally review the matter and take any necessary action to ensure standards are maintained.

Why This Matters

Building codes exist to protect the health, safety, and accessibility of the places where we live, work, and play. This Code of Conduct ensures that those safety rules are enforced fairly and professionally across all 21 member municipalities in our region.